

## COVID-19 PROTOCOLS AT NGUMA ISLAND LODGE

We have taken every precaution to keep you as safe and as comfortable as possible during your stay with us. We understand the reservations people have with travelling, so to give you peace of mind, read through our fact sheet to see the measures we have out in place to protect both you, our guest, as well as our staff.



### HEALTH CHECKS

- Guest temperatures checked on arrival.
- Santisers available at reception and main areas.
- All staff wear masks.



### ON-SITE COVID STATION

We have our an on-site COVID test station situated at Nguma Island Lodge, so that is one less thing you need to worry about! Do it from the comfort of the lodge, without having to drive 300km's to Maun! The station has it's own nurse run by Botswana's most reputable Pathologist Labs, Diganofirm. Rapid tests and PCR tests are available on-site. Isolation tents available.



### ACTIVITY PRECAUTIONS

Our mokoro's and boat cruises are extensively cleaned before and after any excursion. Our binoculars, rain coats and any other accessory needed for our activities are sterilized before and after use. Our chefs wear masks and gloves whilst preparing food. No buffets are currently being served for safety purposes. All snacks are individually packaged for outings.



### GENERAL CARE & HYGIENE

- Handwash and soap dispenser stations throughout lodge areas.
- Hand sanitizer in all rooms.
- Tents sterilized before check-in.
- All high-contact surfaces are cleaned with extra attention.